

**ATTACHMENT A**  
**CLEAN VERSION OF AMENDED CLAIMS**

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1. (amended) A telephony-based messaging system application stored on a computer readable medium for use by a particular customer, comprising:

a module comprising call flow functions, code and a customization list;

a<sup>1</sup> wherein the customization list comprises a table with a list of names and a modifiable list of corresponding DTMF signal identifiers, whereby the particular customer is permitted to change the mapping between caller-entered DTMF signals and the corresponding actions taken by the messaging system by modifying the list of DTMF signal identifiers.

2. (amended) A telephony-based messaging system application as recited in claim 1, and further comprising a main module comprising code and call flow functions that are specific to the particular customer.

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a<sup>2</sup> 7. (amended) A telephony-based messaging system application as recited in claim 3, wherein a double-digit is a sequence of two DTMF tones that a caller enters within a predetermined period, and wherein a double-digit list name refers to a menu in which the corresponding double-digit sequence is recognized as a single result.

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a<sup>3</sup> 10. (amended) A telephony-based messaging system application as recited in claim 1, wherein the module is a main module that contains call flow functions and code that are specific to the particular customer.

11. (amended) A telephony-based messaging system application as recited in claim 1, wherein the module is a service module that contains call flow functions and code that are used by multiple customers.

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17. (amended) A telephony-based messaging system, comprising:

- a computer;
- a network interface unit coupling the computer to a telephone network;
- a network applications platform (NAP) running on the computer; and
- a messaging application comprising a module containing call flow functions, code and a customization list, wherein the customization list comprises a table with a list of names and a modifiable list of corresponding DTMF signal identifiers, whereby a customer is permitted to change the mapping between caller-entered DTMF signals and the corresponding actions taken by the messaging system by modifying the list of DTMF signal identifiers.

18. (amended) A telephony-based messaging system as recited in claim 17, wherein the messaging application further comprises a main module comprising code and call flow functions that are specific to the particular customer.

22. (amended) A telephony-based messaging system as recited in claim 17, wherein the module is a main module that contains call flow functions and code that are specific to the particular customer.

23. (amended) A telephony-based messaging system as recited in claim 17, wherein the module is a service module that contains call flow functions and code that are used by multiple customers.